

Virtual Gateway Provider Newsletter

December 2006 - January 2007

Volume 3, Number 5

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Common Intake 3.1 is now LIVE...

Release 3.1 contains a number of screen changes in the Health Insurance and Health Assistance Programs portion of Common Intake. These are primarily related to the recent introduction of the new **Commonwealth Care Health Insurance Program**.

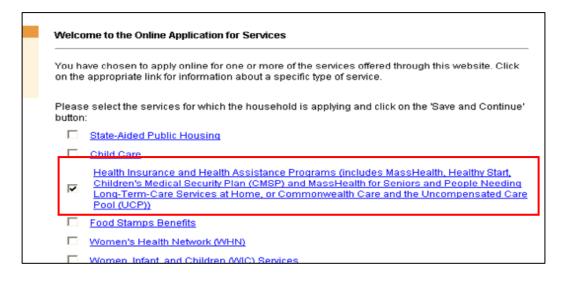
The changes are intended to make it easier to accurately assess applicants' current health insurance information so that they receive the most appropriate coverage for which they are eligible – MassHealth, Commonwealth Care or the Uncompensated Care Pool.

If you have a MassHealth-related question please call 1-800-841-2900, TTY: 1-800-497-4648.

If you have questions about Commonwealth Care, please visit www.mass.gov/connector, the web home of the new Commonwealth Health Insurance Connector Authority, which administers Commonwealth Care. The site contains a wealth of useful, provider-related materials!

Commonwealth Care-Related Screen Changes:

"Commonwealth Care" has been inserted both on the **Welcome to the Online Application for Services** page under "Health Insurance and Health Assistance Programs", as well as throughout the Virtual Gateway where applicable.

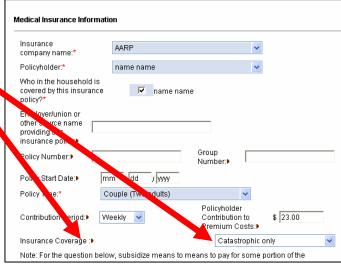


MassHealth Policy Questions? Please call MassHealth Customer Service: 1-800-841-2900 TTY: 1-800-497-4648

An "Insurance Coverage" question has been added to the **Medical Insurance Information** page.

It is **very important that this question be answered as accurately as possible** to ensure an eligibility determination that is most appropriate for the applicant, particularly in light of the new Commonwealth Care eligibility rules.

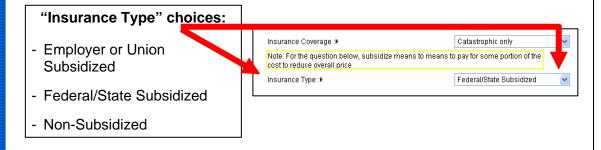




Commonwealth Care Questions? Please visit: www.mass.gov/ connector

"Insurance Type" has also been added as a question to the **Medical Insurance Information** page. A definition of "subsidized" is provided above the question.

Again, it is very important to answer this question as well as the one above it, if at all possible, to ensure an accurate eligibility determination.



The **Other Medical Insurance** page has been changed to capture more specific medical insurance information, per Commonwealth Care eligibility rules.

NOTE: This page is now ALWAYS scheduled and is not dependent on answers to the **Medical Insurance Information** page.

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TTY:
617-988-3301

	Other Medical Insurance Information
- Added "Other than insurance previously entered"	Other than insurance previously entered, have you or any family member worked
- Question changed to "Who had the job that offered	you for doctor's visits and hospitalizations? (If so, answer yes to this question even if you chose not to sign up for the insurance that was offered).* Who had the job that offered health insurance?*
health insurance?	Employer Information: Is this a current employer?* Yes
- Added "Is this a current employer?"	Employer Name: • Employer Telephone Number: • Employer Address:

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On the **Signature** page, language has been added to comply with a new Health Care Reform-related requirement commonly known as the "Free Rider Surcharge." More details will be provided shortly about this provision and how it will operate.

I give permission for my current and former employers and health insurers to release to MassHealth and to the Commonwealth Health Insurance Connector any and all information they have about my health-insurance coverage for my spouse. This includes, but is not limited to information about policies premiums, coinsurance, deductibles, and covered benefits that are, may be, or should have been available to me or my spouse.

l understand that my employer may be notified and billed for services if I or my spouse receive services from hospitals or community health centers paid for by the Uncompensated Care Pool in accordance with 114.6 CMR 12.00.

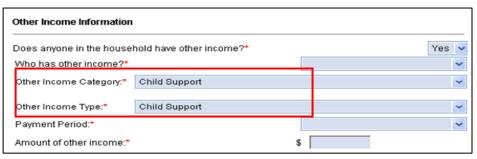
l give permission to MassHealth, the Commonwealth Health Insurance Connector and the Department of Health Care Finance and Policy to get any records or data to prove any information given on this application any supplements to it, or other information I give to MassHealth, the Commonwealth Health Insurance Connector, or the Department of Health Care, Finance and Policy

Commonwealth Care Questions? Please visit: www.mass.gov/

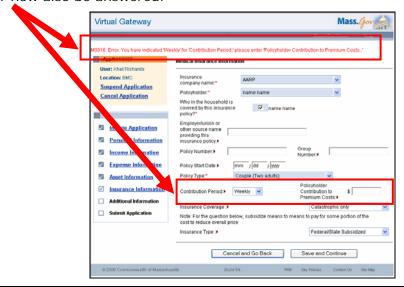
connector

Non-Commonwealth Care-Related MassHealth Screen Changes:

On the **Other Income Information** page, "Child Support" is now its own distinct "Category" of Other Income. It has been removed from the "Type" of the "Other" Category.



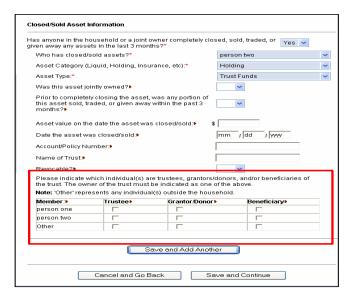
On the **Medical Insurance Information** page, whenever either "Policyholder Contribution to Premium Costs" or "Contribution Period" is answered, the other MUST now also be answered.



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On the **Closed Asset Information** page, questions concerning trustees, grantor/donors, and/or beneficiaries of a trust have been added. This section already appears on the **Asset Information** page.



Commonwealth Care Questions? Please visit: www.mass.gov/ connector

The **Personal Care-Attendant Services** page will now appear when a household contains community elders age 65 and over who are all **non-citizens**.

Personal-Care-Attendant Services	
To get more information about personal-care-attends this PCA section could affect the way we decide if you PCA services, read Part III of the MassHealth and You	ı can get MassHealth if you do need
Does anyone in the household age 65 or older need the services of a personal-care-attendant?	Yes 🔻
Who needs the services of a personal-care- attendant?*	person one 💌
Has this person had the services of a personal- care-attendant paid for by MassHealth within the last six months?•	

Tips & Reminders:

Updated MassHealth Fax/Mail Cover Sheet Now Available:

There has been an important update made to the Virtual Gateway MassHealth Fax and Mail cover sheet. Click on this link to download the latest version.

Proper Use of the Medical Benefit Request Paper MassHealth Application:

Remember that if you plan to use the Virtual Gateway to submit a MassHealth application, you **CANNOT** use the paper Medical Benefit Request (MBR) form to collect information from applicants and then enter it into the VG.

If you wish to use the Virtual Gateway, and you need applicants to write down their information so you can enter it into the VG, you **MUST** use the Virtual Gateway MassHealth "Bedside Tool" for this purpose, mailing to MassHealth **ONLY** the signature pages of the Bedside Tool.

You **CANNOT** use the MBR for this purpose. Thank you for your assistance!

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